

Terms & Conditions

1. Enrolment & Registration

1.1 All Students/Parents or Guardians must complete the Registration pack and accept T&Cs prior to attending any classes.

1.2 Enrolment is only confirmed once any required fees or deposits are paid.

1.3 Parents/Guardians must inform Rose Dance Studios of any changes to contact details, medical information or circumstances that may affect participation.

1.4 All students and parents/guardians must adhere to the Code of Conduct and related studio policies.

2. Fees & Payment

2.1 Fees must be paid by the due date as stated on invoices. Late payments may incur additional charges.

2.2 Fees are non-refundable, except in cases where the studio cancels a class or course.

2.3 Discounts or offers must be agreed in writing and are only valid for the stated period.

3. Class Attendance

3.1 Students should arrive on time and be collected promptly.

3.2 Missed classes are non-refundable, except in cases where the studio cancels.

3.3 Make-up classes may be offered at the studio's discretion. If so, there will be no refund for the original cancelled class.

4. Uniform & Appearance

4.1 Students are required to wear the appropriate attire for their class, as specified by Rose Dance Studios, this includes:

- Suitable dance clothing that allows freedom of movement.
- Hair tied back securely away from the face and neck.
- Correct footwear for style of dance (trainers, bare feet or ballet shoes as instructed)

4.2 Jewellery should be removed or secured to prevent injury.

4.3 Rose Dance Studios reserves the right to ask students to sit out if they are not wearing the appropriate attire or footwear for safety reasons.

4.4 Parents/guardians are responsible for ensuring students arrive ready for class and comply with uniform and safety requirements.

5. Late Pickup Policy

5.1 If a student is not collected within 10 minutes of the class ending, a staff member will attempt to contact the parent/guardian via the phone number provided. If contact cannot be made, the student will remain in the care of staff until a parent/guardian arrives.

5.2 Late Pickup Charges -

- £10 for 15–30 minutes late
- £20 for 30+ minutes late

5.3 Charges are payable immediately or added to the next invoice. These charges help cover additional staff time and ensure safe supervision.

5.4 Parents/guardians who are repeatedly late (more than 3 times in a term) may be asked to meet with the Principal to discuss solutions.

5.5 Continued late pickups may result in suspension of class access until arrangements are made.

5.6 Rose Dance Studios staff cannot leave the premises to transport a student home.

5.7 Students left beyond 1 hour after class without contact may require local authorities or child services to be notified to ensure the child's safety.

6. Health & Safety

6.1 Parents/Guardians must provide accurate medical information and inform the studio of injuries, illnesses or conditions.

6.2 Students must follow instructions, behave safely and use equipment correctly.

6.3 Rose Dance Studios follows a separate Health & Safety Policy, including risk assessments, first aid procedures and supervision standards.

6.4 Parents/guardians are responsible for ensuring students are fit to participate and follow safety instructions.

7. Holiday Booking

7.1 Classes run year-round except for 2 weeks at Christmas and 2 weeks during summer, (dates specified upon enrolment).

7.2 Parents/Guardians may request up to two weeks of class absence per year for their child. These classes can be booked in advance on dates of your choosing and will not incur any additional charges. Requests should be made via the studios email.

8. Privacy & Data Deletion

8.1 Personal data is collected for enrolment, communication and safety purposes.

8.2 Data will not be shared with any third parties without consent except for legal, safeguarding or emergency requirements.

8.3 Parents/Guardians can request access to deletion of personal data at any time in line with the studio's Data Protection Policy.

9. Photography & Media

9.1 Media of students (photos/videos) will only be used for marketing, social media, or promotional purposes with explicit parental/guardian consent.

9.2 Consent may be withdrawn at any time by contacting the studio.

10. Term & Termination

10.1 Enrolment continues until written notice of withdrawal is given.

10.2 A minimum of 4 weeks written notice is required for withdrawal.

10.3 Rose Dance Studios reserves the right to terminate enrolment immediately for:

- Non-payment of fees.
- Breach of behaviour policies
- Safety concerns.

11. Liability

11.1 Rose Dance Studios is not liable for personal injury, loss, or damage to property unless caused by negligence of the studio.

11.2 Parents/Guardians are responsible for ensuring students are fit to participate and follow safety instructions.

12. Force Majeure

12.1 The studio will not be liable for failure to deliver classes due to events beyond its control, including illness, severe weather, or public emergencies.

12.2 Where possible, missed classes will be rescheduled or refunded at the studio's discretion.

13. Reference to Other Policies

By enrolling, parents/guardians agree to comply with:

- Code of Conduct
- Health & Safety Policy
- Data Protection Policy
- Safeguarding Policy

(Accessed upon enrolment or on request)

Policy Review

Rose Dance Studios reserves the right to amend this policy at any time. Updated versions will be made available to parents/guardians.

This policy is reviewed annually or whenever there are changes to legislation or studio operations.